

The Walk Around Fenwick Library Illustrated Survey Spring 2018

What is it?

The Walk Around Fenwick Library Illustrated Survey is a quick way that you can examine Fenwick spaces to help library staff answer these questions:

- Can you easily find your way around Fenwick?
- Are directional / informational signs in Fenwick easily understood?
- What obstacles do you encounter in using Fenwick?
- Are spaces welcoming?

Why am I doing this?

The Walk Around is a straightforward, simple and informative type of survey, used successfully in other academic libraries to identify changes that may be needed. The overarching goal of the survey is to make sure students feel welcome and use available Fenwick spaces, services and programs.

What do I do?

- 1. Select a day and time to walk through Fenwick Library. Look at things in the library (furniture, signs, equipment, study rooms, study spaces, etc.) on all Fenwick floors (new and old sections).
- 2. Take pictures of 3 things in Fenwick that confuse you. Do not include people in the image.
- 3. Write one comment per image what confuses you about the thing?
- 4. Email the 3 images and 3 comments to fenimages.3@gmail.com AND amcdivit@masonlive.gmu.edu by APRIL 6, 2018.

Note: depending on the time of day you visit, you may not be able to enter all of these spaces due to events, workshops, classes, or services being offered.

Thank you for participating!